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Forward-looking statements on this website and in the SalonLab app have been made according to the best of our knowledge and belief. However, the results actually achieved by Henkel may differ greatly from these forward-looking

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6. Henkel Products

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Miscellaneous

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Additional Terms of Use of the SalonLab Consultant App

Our SalonLab Consultant app, which works with the SalonLab Smart Analyzer device, enables analysis of the parameters of the inner hair structure and a personalized recommendation of Fibre Clinix and Scalp Clinix as well as ChromaID in-salon treatments and Fibre Clinix, Scalp Clinix, ChromaID and SalonLab&Me products for use at home.

The analysis is carried out by the stylist who offers you the SalonLab Consultant app ("your stylist"). Henkel is not responsible for the use of the SalonLab Consultant app, the SalonLabSmart Analyzer or for the resulting analysis results and hair treatment recommendations. If the customer who registers in the SalonLab Consultant app has given their consent, their data will be forwarded to Henkel for the following purposes:

- Contact via e-mail for information about hair products
- Research and development.

Your stylist can also see which products you purchased and when.

Functions of the App

Our SalonLab Consultant app visually supports the consultation process, including a complete hair profile, offers a customized service and personalized product recommendations and enables the creation of a digital customer archive.

Non-use of the App

If your account is not used for a period of 12 months, Henkel reserves the right to terminate your right to use this app. In this case, Henkel will delete all of your data. Your account will then also be deleted.

Discontinuing Operation of the App

Henkel reserves the right to discontinue the service of this app or any of the services offered in it at any time. Henkel can do this in particular for technical reasons (such as viruses in the computer system, manipulation of problems in the hardware/software), if the operation of the services offered in the app can no longer be guaranteed for any reason or if Henkel changes its marketing concept.