



Terms and Conditions of "Pattex Spring Promotion" Competition

Promoter

This "Pattex Spring Promotion" competition ("Win R150 Meal Vouchers with Pattex") is organized and conducted by Henkel South Africa (Pty) Limited, HelloYes Marketing (Pty) Limited and Paton Tupper Associates (Pty) Ltd ("the Promoters"), in accordance with the Consumer Protection Act, 68 of 2008.

Competition Period

The Competition commences on 1 October 2026 and ends on 31 December 2026 at midnight. Entries received after the closing date will not be considered.

Eligibility

The Competition is open to:

- Legal residents of the Republic of South Africa;
- Persons aged 18 years or older at the date of entry.

Excluded Persons

The following persons may NOT participate in the Competition:

- Directors, members, employees, agents or consultants of the Promoters;
- Any supplier of goods or services in connection with the Competition;
- Immediate family members of the above;
- Any person engaged in fraudulent or improper conduct in relation to the Competition.

Instant Win Mechanic

For purposes of this Competition, "instant win" means that the first 150 entrants will upon submission of an entry be eligible for the prize, subject to verification compliance with the competition criteria and these Terms and Conditions. Prizes will be awarded only after verification.



Prizes

- Participants stand a chance to win one (1) of one hundred and fifty (150) R150 KFC Meal Vouchers during the Competition Period. (KFC is not a promoter, sponsor or administrator of this Competition.)
- The first one hundred and fifty (150) participants who submit a valid entry and meet all Competition requirements during the Competition Period will qualify as provisional winners, subject to verification by the Promoters.
- The "instant win" messaging used in campaign communications refers to the fact that qualifying participants secure a winning position immediately upon submission of a valid entry, subject to verification.
- Prize vouchers will not be issued immediately upon entry. All entries will undergo a verification process conducted by the Promoters.
- Once verification is successfully completed, winners will receive their prize within 10 days.
- The Promoters reserve the right to withhold, delay or cancel the awarding of a prize if an entry cannot be verified or is found to be invalid.
- Prizes are not transferable, exchangeable or redeemable for cash.
- The Promoters reserve the right to substitute a prize with another prize of equal or greater value should circumstances beyond their control make this necessary.

How to Enter

To enter, participants must, during the Competition Period:

- Purchase any Pattex product from a participating retailer;
- Retain their till slip as proof of purchase;
- Follow one of the official Pattex South Africa or TheGlueCrewZA social media pages;
- Take a clear photo of their till slip;
- Submit the photo via the official campaign entry channel (e.g. direct message or entry platform).
- Participants may submit multiple entries; however, only one prize may be awarded per person for the duration of the competition.



Winner Selection and Notification

- The Competition is limited to the first one hundred and fifty (150) valid entries received during the Competition Period.
- Upon submitting a valid entry, qualifying participants may receive a communication confirming that they are a provisional winner, subject to verification of their entry and compliance with these Terms and Conditions.
- The Promoters will verify entries, including but not limited to proof of purchase, eligibility requirements, and compliance with the Competition entry process.
- If an entrant fails verification, provides incomplete information, or does not meet the eligibility requirements, the entry will be disqualified and no prize will be awarded.

Fairness and Transparency

- The Competition will be conducted in a fair and transparent manner and in compliance with applicable legislation.

Publicity and Consent

Winners' names may be published on official Pattex social media platforms, unless consent is declined in writing.

Limitation of Liability

The Promoters are not responsible for:

- Lost, delayed or incomplete entries;
- Technical or system errors;
- Negligence on the part of the third party supplier of the prize
- Any loss or damage arising from participation or use of prizes, to the extent permitted by law.



Right to Amend or Cancel

The Promoters reserves the right to:

- Amend these Terms and Conditions;
- Suspend or terminate the Competition if required by law or due to circumstances beyond its control.

Any changes will be communicated via the Promoters' social media pages.

Dispute Resolution

Any disputes will be resolved in accordance with the laws of South Africa and, where applicable, may be referred to the National Consumer Commission or other relevant authority.

Acceptance of Terms

By participating in this Competition, participants agree to be bound by these Terms and Conditions. Nothing in these Terms and Conditions limits any rights participants may have under the Consumer Protection Act.

Contact Details

For any queries contact us as info.thegluecrew@henkel.com or visit our official social media pages (www.facebook.com/PattexSA; Facebook @TheGlueCrewZA | www.instagram.com/TheGlueCrewZA (@thegluecrewza) | TikTok; @TheGlueCrewZA during office hours (between 08h30 and 16h00) on weekdays (Monday to Friday).