

## Henkel South Africa (Pty) Ltd

# "Win R1500 Voucher Cards Weekly with Pattex" Competition

Henkel – "Win R1500 Voucher Cards Weekly with Pattex" Competition Customer Terms and Conditions

#### THE PROMOTION

- 1. The Promoter ("The Promoter") refers to the creative agency in partnership with Henkel South Africa Pty Ltd.
- 2. Any person participating in this promotion ("Win 1 of 50 R500 Voucher Cards Weekly with Pattex") run by Henkel, including affiliates, partners, associations, and agents, does so on acceptance of these terms and conditions ("Terms and Conditions").
- 3. The Henkel "Win 1 of 50 R500 Voucher Cards Weekly with Pattex" Competition will run from the 14<sup>th</sup> of October 2025 to the 30<sup>th</sup> of November 2025 (midnight), after which date the promotion will automatically lapse and no further entries will be accepted.
- 4. To enter the Henkel "Win 1 of 50 R500 Voucher Cards Weekly with Pattex" Competition, customers must purchase any Pattex Product from participating stores (between the dates 14<sup>th</sup> of October 2025 to the 30<sup>th</sup> of November 2025 (midnight)), retain their till slip or invoice as proof of purchase, scan the link to the entry form and fill it out, with their name and surname, as well as slip as proof of purchase, to stand a chance to win with Pattex during the promotional period.
- 5. This offer is limited to the prize stated, R500 voucher card.
- 6. The winners will be announced weekly and/or at the discretion of the client Henkel via the official Pattex South Africa Facebook page and the winners will be notified via telephone.
- 7. The judge's decision is final, and no correspondence will be entered into.
- 8. A MAXIMUM of 1 prize may be claimed per person, per household (per mobile number), per booking group (group defined as more than ONE person accompanying the Winner).

#### **THE PRIZES**

- 1. The prize offered for this promotion is 50 R500 voucher card.
- 2. All entries must be submitted by the 30<sup>th</sup> of November 2025 at midnight to qualify to receive the prizes.
- 3. All entries will go into a draw to stand a chance to win a R500 voucher card.
- 4. The winners will be selected at random from all entries made, each entrant is allowed multiple entries.
- 5. The winners will be contacted during the months of October, November and December 2025 to make arrangements for the handover of the prizes.

- The winner will be contacted via telephone. If the winner is unavailable, a second attempt will be made the following day. Should the winner remain unreachable, an alternate winner will be selected.
- 7. To be eligible for the prize, participants must ensure that they have a valid South Africa ID, are over the age of 18, and retain their till slip or invoice (for Online purchases) as proof of entry.
- 8. The reward is non-refundable, non-exchangeable or transferable in any way.
- 9. The Promoter reserves the right to withdraw or substitute the prize with another prize of greater or equal value.
- 10. The obligations of the Promoter, a supplier of goods or services in connection with the Henkel "Win 1 of 50 R500 Voucher Cards Weekly with Pattex" Competition are deemed fulfilled when a prize is redeemed.

### **EXCLUSIONS AND OTHER IMPORTANT TERMS**

- 1. The Henkel "Win 1 of 50 R500 Voucher Cards Weekly with Pattex" Competition is open to all South African residents over the age of 18 years, to the exclusion of employees of the Promoter, their merchandisers, advertising, promotional and PR agencies and all their immediate family members, as well as employees and their immediate family members associated with the suppliers of goods or services in connection with the Henkel "Win 1 of 50 R500 Voucher Cards Weekly with Pattex"
- 2. For any queries regarding the Henkel –" Win 1 of 50 R500 Voucher Cards Weekly with Pattex" Competition, the participants can contact Henkel on <a href="milandrea.subramani@henkel.com">milandrea.subramani@henkel.com</a> or visit our Pattex Facebook page (<a href="www.facebook.com/PattexSA">www.facebook.com/PattexSA</a> )during office hours (between 08h30 and 16h00) on weekdays (Monday to Friday).
- 3. The terms and conditions of the competition partners apply.
- 4. Any additional charges not included in the Promoter's prize will be charged at FULL PRICE according to the respective Participating Partner's standard conditions.
- 5. The Promoter, its agents and distributors accept no responsibility and shall not in any circumstances be responsible or liable to compensate the Winners or the bearer, or accept any liability for (a) any inability by the Winners to use the prize or (b) the lack of quality or any other aspect of any service which is or should be provided at any Participating Partner(s), or (c) the contents, accuracy or sue of the Rewards nor will any of them be liable for any personal loss, injury, death or damage to any property occurring while using the services of the Partner.
- 6. The Promoter, its agents and distributors cannot replace any lost or stolen prizes and reserve the right to withdraw or amend any details and /or prize without notice.
- 7. The Promoter is not responsible for any prize misrepresentation (written or verbal) or warranties by anyone /group other than the Promoter.
- 8. The Promoter and its authorized agents have no responsibility for the administration of the Participating Partner and will not accept any liability in relation to the quality or performance thereof.
- 9. The Promoter reserves the right to withdraw the prizes without advance notice in the event of force majeure such as war, earthquakes, disasters, calamities or similar circumstances or any other event beyond the reasonable control of the Promoter.

- 10. The Promoter reserves the right to terminate the Henkel "Win 1 of 50 R500 Voucher Cards Weekly with Pattex" Competition immediately and without notice. In the event of such termination, all Winners agree to wave any rights that they may have in terms of the Henkel "Win 1 of 50 R500 Voucher Cards Weekly with Pattex" Competition and acknowledge that they will have no recourse against the Promoter or a supplier of goods or services in connection with the Henkel "Win 1 of 50 R500 Voucher Cards Weekly with Pattex" Competition.
- 11. Should you be selected as a winner; your details (name and surname) will be posted on the Pattex South Africa Facebook page.
- 12. The Henkel "Win 1 of 50 R500 Voucher Cards Weekly with Pattex" Competition is governed by the laws of the Republic of South Africa.